



Kozy Kampouts

TERMS & CONDITIONS

I understand and agree to the following terms and conditions

Bookings

Booking dates are secured upon receipt of a deposit, generally amounting to 50% of the total cost, and this deposit is non-refundable but will be deducted from the overall booking expenses. Additionally, a \$100 damage fee is imposed, which becomes refundable after 24 hours upon item pickup and inspection.

Submitting the deposit payment is regarded as an acceptance of these terms and conditions, establishing a binding contract. Our pricing already incorporates delivery within a 20-mile radius of Columbia, SC. In instances where the booking location is beyond this range, additional charges may apply, and these will be clearly communicated in your quotation.

Payment

Upon booking, you will receive an invoice via the email address you provide, outlining the deposit amount and the remaining balance. It's essential to note that the balance, following the deposit, must be settled no later than 2 weeks before the scheduled event. Failure to adhere to this payment timeline will lead to the forfeiture of the deposit and the booking date. In cases where events are scheduled within a 2-week timeframe from the booking date, the full payment is due at the time of booking to secure the reservation.

Kozy Kampouts Responsibilities

Kozy Kampouts takes care of the complete service, starting with the delivery, setup, and furnishing of your indoor tents as per the terms agreed upon within your selected package and on the specified date. After the event concludes, we will promptly return to dismantle and remove all furnishings, ensuring a hassle-free experience.

It's important to note that Kozy Kampouts assumes no responsibility or

liability for any damage or injury that may occur during the event. We prioritize your safety and enjoyment, but ultimate responsibility rests with the event host and participants.

Client Responsibilities

To ensure a smooth and successful experience, it is the client's responsibility to ensure that there is ample space available for the equipment setup, with specific space dimensions provided within the contract. Additionally, the client is expected to undertake cleanup both before and after the equipment setup. Please be aware that failure to provide sufficient space or maintain cleanliness could potentially lead to non-refundable event cancellation. Your cooperation in this regard will greatly contribute to the overall success of your event.

Cancellation

Cancellations are permitted up to two weeks before the event start date, ensuring a reasonable window for adjustments to your plans.

However, it's important to note that cancellations with less than two weeks' notice will result in the deposit becoming non-refundable. Additionally, Kozy Kampouts retains the right to cancel any contract. In the highly unlikely event of such a cancellation, we will provide a full refund.

Nevertheless, please be aware that Kozy Kampouts will not assume responsibility for any additional costs or losses incurred as a result of the cancellation. We value transparency and fairness in our policies.

Health & Safety

For the safety and comfort of all participants, we kindly request that no animals of any kind are brought onto the premises at any time. This policy is in place to ensure a smooth and enjoyable experience for all guests and to maintain the cleanliness and hygiene of our equipment. We appreciate your adherence to this rule. If you have any concerns or specific circumstances, please feel free to discuss them with us in advance. Your cooperation is essential in providing a pleasant and worry-free event for everyone involved.

Image Release & Advertising

Kozy Kampouts reserves the right to take photographs of the event. These photographs can be used for advertising or other promotional purposes.

Additional Charges

Any damage, loss, or failure to return items such as tents, furniture, fittings, or decorations will result in additional charges. These charges will be collected through card or cash payment upon the collection of the items. It's essential to handle the rental equipment with care and ensure all items are returned in their original condition to avoid incurring these additional charges. We appreciate your understanding and cooperation in this matter.

Please review these terms and conditions carefully.
The terms of this agreement shall be binding upon both parties. By purchasing, you agree to our full terms of service.